

**PARENT/CARER PERCEPTION OF COLLEGE  
(Academic Year 2008/09)**

11 1

Your help in completing this form is very important to the College. We are very keen to keep improving our services and the answers you give to these questions will be taken very seriously. Please return the form in the pre paid envelope provided. **Thank you for your help.**

Please place **ONE** cross in the box (using **black/blue** ink), e.g. , next to the number which best describes how much you agree with each of the following statements below:

1  - Agree Completely; 2  - Agree Mostly; 3  - Disagree Mostly; 4  - Disagree Completely; 5  - Not Applicable (N/A)



It is not intended that you use all of the statements in this model. The statements are shown as a prompt to cover all the possible issues. If you have any additional statements, just let us know. We would expect you to delete statements and amend the questionnaire to suit. Finally please note on your master questionnaire your logo will replace ours.

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**Before Your Son/Daughter Started Their Course**

- (1) 1 I was aware of the range and type of courses offered by the College
- (2) 2 College publicity was clear and helpful
- (5) 3 I received sufficient information about my son's/daughter's course
- (19) 4 My son/daughter was fully informed about how the course would be organised
- (20) 5 My son/daughter was fully informed about how the course would be taught and assessed
- (21) 6 I had enough opportunities to visit College before my son/daughter started
- (11) 7 I fully supported my son's/daughter's decision to attend the College

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Office Use Only

**The College**

- (3) 8 I have found the College staff friendly and welcoming
- (4) 9 I have found the College staff to be professional in their approach
- (15) 10 I know who to contact with queries
- (22) 11 I have been impressed with the facilities the College is able to offer
- (12) 12 The College provides high quality learning opportunities
- (23) 13 The College seeks the views of parents/carers
- (24) 14 The College takes account of parent/carer suggestions and concerns
- (25) 15 The College accommodation and resources are good
- (26) 16 I feel that I am well informed about the welfare support available
- (27) 17 I feel my son/daughter is safe and well supported at College
- (28) 18 I have been invited to a parent/carer evening

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