

PARENT/CARER PERCEPTION OF COLLEGE
(Academic Year 2011/12)



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Your help in completing this form is very important to the College. We are very services and the answers you give to these questions will be taken very seriously pre paid envelope provided. **Thank you for your help.**

Please place **ONE** cross in the box (using **black/blue** ink), e.g. ☒, next to the much you agree with each of the following statements below:

1☐ - Agree Completely; 2☐ - Agree Mostly; 3☐ - Disagree Mostly; 4☐ - Disagree

It is not intended that you use all of the statements in this model. The statements are shown as a prompt to cover all the possible issues. If you have any additional statements, just let us know. We would expect you to delete statements and amend the questionnaire to suit. Finally please note on your master questionnaire your logo will replace ours.

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Before Your Son/Daughter Started Their Course

		Agree Completely		Disagree Completely		N/A
(1)	1 I was aware of the range and type of courses offered by the College	1☐	2☐	3☐	4☐	5☐
(2)	2 College publicity was clear and helpful	1☐	2☐	3☐	4☐	5☐
(5)	3 I received sufficient information about my son's/daughter's course	1☐	2☐	3☐	4☐	5☐
(19)	4 My son/daughter was fully informed about how the course would be organised	1☐	2☐	3☐	4☐	5☐
(20)	5 My son/daughter was fully informed about how the course would be taught and assessed	1☐	2☐	3☐	4☐	5☐
(21)	6 I had enough opportunities to visit College before my son/daughter started	1☐	2☐	3☐	4☐	5☐
(11)	7 I fully supported my son's/daughter's decision to attend the College	1☐	2☐	3☐	4☐	5☐

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The College and its Ethos

(3)	8 I have found the College staff friendly and welcoming	1☐	2☐	3☐	4☐	5☐
(4)	9 I have found the College staff to be professional in their approach	1☐	2☐	3☐	4☐	5☐
(15)	10 I know who to contact with queries	1☐	2☐	3☐	4☐	5☐
(22)	11 I have been impressed with the facilities the College is able to offer	1☐	2☐	3☐	4☐	5☐
(12)	12 The College provides high quality learning opportunities	1☐	2☐	3☐	4☐	5☐
(23)	13 The College seeks the views of parents/carers	1☐	2☐	3☐	4☐	5☐
(24)	14 The College takes account of parent/carer suggestions and concerns	1☐	2☐	3☐	4☐	5☐
(25)	15 The College accommodation and resources are good	1☐	2☐	3☐	4☐	5☐
(28)	16 I have been invited to a parent/carer evening	1☐	2☐	3☐	4☐	5☐
(29)	17 Parent/carer evenings have been useful	1☐	2☐	3☐	4☐	5☐

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Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

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Wellbeing

			→			
		Agree Completely		Disagree Completely	N/A	
(26)	18 I feel that I am well informed about the welfare support available	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(66)	19 My son/daughter has been given guidance on managing their money	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(27)	20 I feel my son/daughter is safe and well supported at College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(39)	21 My son/daughter has NOT experienced physical bullying at College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(40)	22 My son/daughter has NOT experienced verbal bullying at College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(41)	23 My son/daughter has NOT seen racial abuse in College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(69)	24 The College deals effectively with unacceptable behaviour	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(48)	25 My son/daughter is encouraged to eat healthily at College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(49)	26 My son/daughter is encouraged to take exercise and keep fit	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(50)	27 My son/daughter is encouraged NOT to smoke, use illegal drugs or other harmful substances and not to abuse alcohol	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(51)	28 The College gives my son/daughter good guidance on sexual health and relationships	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(58)	29 The College gives my son/daughter good opportunities to make a positive contribution to the local community	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(60)	30 The College helps people of different backgrounds to get on well, both within the College and in the wider community	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

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Teaching and Learning

(7)	31 I know the name of my son's/daughter's tutor	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(30)	32 I feel that I am well informed about my son's/daughter's course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(8)	33 I know how my son/daughter is progressing on the course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(9)	34 I have received progress reports	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(10)	35 I know what my son/daughter has to do in order to be successful on the course	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

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Overall Satisfaction

(31)	36 My son/daughter is making good progress	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(16)	37 I am satisfied with the choice of this College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(14)	38 The College experience represents good value for money	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(13)	39 I would recommend the College to a friend	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

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About Yourself (Please place ONE cross in appropriate box)

(62) **Gender:** Male 1 Female 2

(63) **Ethnicity:** Prefer not to answer 1 Black African 2 Black Caribbean 3
 Black other 4 Bangladeshi 5 Chinese 6
 Indian 7 Pakistani 8 White 9
 Other 10

(64) **Do you have a Disability?** Yes 1 No 2

(72) Religion or Belief:

No Religion 1 Christian (including Church of England, Catholic, Protestant and all other Christian denominations) 2
 Buddhist 3 Hindu 4
 Jewish 5 Muslim 6
 Sikh 7 Any Other Religion 8
 Prefer Not to Answer 9

About Your Son/Daughter (Please place ONE cross in appropriate box)

(17) **Attendance:** Full Time 1 Part Time 2

(18) **Gender:** Male 1 Female 2

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General Comments

Please add any comments you wish in the space provided

Your anonymity is guaranteed as all questionnaires will be collected, processed and then destroyed by QDP Services who are an independent questionnaire data processing agency. No questionnaires will be seen by any College personnel and no individual questionnaire will be scrutinised.

Thank you for completing this survey

