

**STUDENT FEEDBACK AND FREE PRIZE DRAW  
(On Programme - Full Time - Academic Year 2012/13)**



11 1

If you need some help to fill in this form please ask your tutor who will be happy to get help for you from the Learning Support Team.

The College is committed to constantly making its services better and the answers will be taken very seriously. As a thank you for taking part, you can enter into a voucher. Please note that no-one in the College will know who you are. Thank you

It is not intended that you use all of the statements in this model. The statements are shown as a prompt to cover all the possible issues. If you have any additional statements, just let us know. We would expect you to delete statements and amend the questionnaire to suit. Finally please note on your master questionnaire your logo will replace ours.

Course: ( Course title printed here by QDP )

Please place **ONE** cross in the box (using black/blue ink), e.g. , next to the amount you agree with each of the following statements below:

1  - Agree Completely; 2  - Agree Mostly; 3  - Disagree Mostly; 4  - Disagree Completely

Office Use Only	<u>Teaching and Learning</u>		Agree Completely Disagree Completely	N/A
(51)	1	My sessions start on time	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(53)	2	Learning objectives are made clear to me	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(54)	3	I am kept interested in all my classes	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(35)	4	The teaching on my course is good	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(36)	5	My teachers know their subjects well	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(37)	6	My teachers use different ways to help me learn	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(213)	7	My teachers encourage me to behave well and to work hard	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(214)	8	I am developing the skills I need to get a job	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(49)	9	Teaching and learning methods suit me	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(71)	10	My teachers make sure that I know what I am doing	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(75)	11	My teachers treat us all fairly and equally	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(48)	12	My teachers constantly challenge me to do my best	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(50)	13	I am making good progress	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(295)	14	There are enough teaching and learning materials to help me learn	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(294)	15	Teaching and learning resources are good	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(80)	16	The Learning Centres are useful	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(164)	17	Health and Safety rules are always followed in sessions	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>
(400)	18	My numeracy skills are improving	1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/>	5 <input type="checkbox"/>

*(please continue over the page)*

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1  - Agree Completely; 2  - Agree Mostly; 3  - Disagree Mostly; 4  - Disagree Completely; 5  - Not Applicable (N/A)

12

2

0

0



Agree  
Completely



Disagree  
Completely

N/A

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### Teaching and Learning (contd)

(401) 19 My reading and writing skills are improving

1  2  3  4  5

(402) 20 My IT skills are improving

1  2  3  4  5

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### Tests/Assessments

(82) 21 Deadlines for handing in work are clearly stated

1  2  3  4  5

(85) 22 Assessment tasks are made clear to me

1  2  3  4  5

(135) 23 I know how Key Skills are assessed

1  2  3  4  5

(83) 24 Assignments are spread across the course

1  2  3  4  5

(86) 25 When I meet the hand-in date, I receive quick feedback

1  2  3  4  5

(87) 26 Assessment of my work is fair

1  2  3  4  5

(91) 27 The feedback I get tells me what I am doing well and where I need to improve

1  2  3  4  5

(92) 28 I know what to do if I disagree with my marks

1  2  3  4  5

(93) 29 Exams and tests are well organised

1  2  3  4  5

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### Organisation of My Course

(94) 30 The course is well organised

1  2  3  4  5

(99) 31 When my teacher is away, suitable alternative arrangements are made

1  2  3  4  5

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### My Work Placement *(please skip this section if it doesn't apply to you)*

(210) 32 My College work is linked to my work placement

1  2  3  4  5

(147) 33 My work placement has helped to prepare me for work

1  2  3  4  5

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### Accommodation and Equipment

(157) 34 The accommodation I use for my course is tidy and clean

1  2  3  4  5

(159) 35 The rooms I use are suitable for my course

1  2  3  4  5

(160) 36 All the equipment I use is of a high standard

1  2  3  4  5

(161) 37 I can get technical support when I need it

1  2  3  4  5

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### Wellbeing

(140) 38 The College has a good programme of enrichment on offer to us (the range of activities available that help me to develop my personal skills and interests)

1  2  3  4  5

*(please continue over the page)*

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1  - Agree Completely; 2  - Agree Mostly; 3  - Disagree Mostly; 4  - Disagree Completely; 5  - Not Applicable (N/A)

13



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### Wellbeing (contd)

								
			Agree Completely	→	Disagree Completely		N/A	
(119)	39	1-1 reviews with my personal tutor are helpful to me	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(107)	40	I know who to ask for help with any problems	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(228)	41	If I don't come to College someone contacts me	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(403)	42	I know how to get guidance on sexual health and relationships	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(370)	43	I am given good opportunities to help/volunteer in the local community	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(366)	44	I am encouraged NOT to use harmful substances (e.g. tobacco & illegal drugs) and not to abuse alcohol	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(407)	45	I have NOT experienced any bullying (either physical/verbal or e-bullying)	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(408)	46	Learners from different backgrounds work well together	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(163)	47	I feel safe at the College	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

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### Quality Assurance

(181)	48	I am satisfied with my course	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(182)	49	I am achieving what I set out to do	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(183)	50	I would recommend my course to a friend	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(184)	51	I would recommend the College to a friend	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(297)	52	I am asked for my views	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(383)	53	I feel that I can influence decisions in the College	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(300)	54	Things have got better as a result of learner views	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(186)	55	I enjoy coming to College	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(223)	56	Overall, I am satisfied with the College	1 <input type="checkbox"/>		2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

*(please continue over the page)*

**About Yourself** (Please place ONE cross in appropriate box)

We ask these questions for no other reason than to establish whether the College is serving the needs and is representative of our community as a whole.

(188) **Gender:** Male  <sup>1</sup> Female  <sup>2</sup> Prefer not to answer  <sup>3</sup>

(424) **Gender Reassignment:** Have you or do you plan to change gender?  
Yes  <sup>1</sup> No  <sup>2</sup>

(425) **Sexual Orientation:**  
Heterosexual or Straight  <sup>1</sup> Gay or Lesbian  <sup>2</sup>  
Bisexual  <sup>3</sup> Prefer not to answer  <sup>4</sup>

(187) **Age:** (School Students) 14 - 16  <sup>1</sup> 16 - 19  <sup>2</sup> 20+  <sup>3</sup>

**(189) Ethnicity (Census 2011)**

Prefer not to answer  <sup>1</sup> Arab  <sup>2</sup>  
Asian/Asian British - Bangladeshi  <sup>3</sup> Asian/Asian British - Indian  <sup>4</sup>  
Asian/Asian British - Pakistani  <sup>5</sup> Asian/Asian British - Any other Asian background  <sup>6</sup>  
Black/African/Caribbean/Black British - African  <sup>7</sup> Black/African/Caribbean/Black British - Caribbean  <sup>8</sup>  
Black/African/Caribbean/Black British - Any other background  <sup>9</sup> Chinese  <sup>10</sup>  
Mixed - White & Asian  <sup>11</sup> Mixed - White & Black African  <sup>12</sup>  
Mixed - White & Black Caribbean  <sup>13</sup> Mixed - Any other Mixed/Multi Ethnic background  <sup>14</sup>  
White - English/Welsh/Scottish/Northern Irish/British  <sup>15</sup> White - Gypsy or Irish Traveller  <sup>16</sup>  
White - Irish  <sup>17</sup> White - Any other White background  <sup>18</sup>  
Any other Ethnic group  <sup>19</sup>

(202) **Do you have a Learning Difficulty?** Yes  <sup>1</sup> No  <sup>2</sup>

(203) **Do you have a Disability?** Yes  <sup>1</sup> No  <sup>2</sup>

*(please continue over the page)*

**About Yourself (contd)** (Please place ONE cross in appropriate box)

(426) **Religion or Belief:**

No Religion	<input type="checkbox"/>	1	Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	<input type="checkbox"/>	2
Buddhist	<input type="checkbox"/>	3	Hindu	<input type="checkbox"/>	4
Jewish	<input type="checkbox"/>	5	Muslim	<input type="checkbox"/>	6
Sikh	<input type="checkbox"/>	7	Any Other Religion	<input type="checkbox"/>	8
Prefer Not to Answer	<input type="checkbox"/>	9			

**General Comments**

Do you have any general comments about your course or the College? (For example, aspects which have been very successful or ideas you have on how your course could be improved)

The College has a range of support services to help you succeed on your programme. The Student Handbook provides you with information about which services are available and how to make best use of them. Your tutor is able to arrange for you to receive individual guidance and support.

Thank you for taking part in this survey. Please provide your name so we can include you in the prize draw. **Your name will be detached from this survey sheet to protect your anonymity.**

**Thank you for completing this survey**

----- PLEASE DO NOT CUT OFF -----

I want to be included in the prize draw: Name \_\_\_\_\_  
 Course \_\_\_\_\_