

# **Example Secondary School Feedback Summary**

## **Student Feedback - December 2011**

All Respondents reported by Year and rating

Report style:

# Management Summary

Report By:

Year

Survey:

Student Feedback - December 2011

Filtered by:

All Respondents

Respondents:

4,724



## Overview

The following report has been compiled by means of statistical analysis. The data presented indicates areas of strength and weakness within your organisation from a statistical perspective.

The areas and statements identify strengths where you may wish to celebrate and share good practice. Alternatively they may identify areas of poor performance which may need to be addressed.

The following sections are included within this analysis:

- 1 Return Rates and Overall Satisfaction levels. [view](#)
- 2 A comparison of the overall performance of the Years [view](#)
- 3 A comparison of the performance of the Years using individual statements. [view](#)
- 4 A comparison of the demographics performance against the key statements. [view](#)
- 5 An external comparison between your learners and the appropriate QDP benchmark. [view](#)
- 6 A comparison between Example Secondary School and similar providers. [view](#)

The analysis within this report has been undertaken using ratings. These are a weighted percentages which provide easy comparison between areas and at the same time allows a good level of differentiation.

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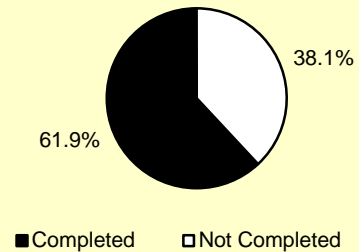
Respondents:

4,724

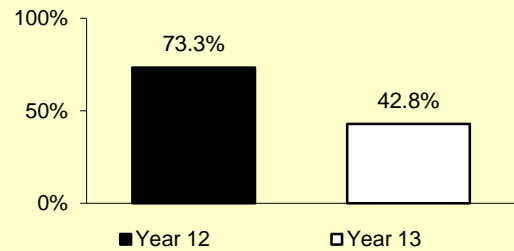


## Returns Received

A total of 7,629 targets were identified in December 2011 of which **61.9%** (4,724) completed the survey

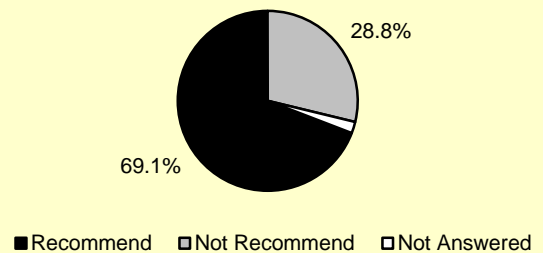


The **best** completion rate was 73.3% (717 out of 978 respondents) by Year: Year 12 and the **lowest** was 42.8% (410 out of 957 respondents) by Year: Year 13



## Overall Satisfaction

**69.1%** (439) would recommend Example Secondary School (question: Overall I am happy with this College)



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QDP has performed a summary review of your survey data. From this, QDP can compare and contrast, where available, the responses for Years. The data below shows the strongest and least favourable results.

## Internal Benchmarks - Years (compared by rating)

The Years with the **highest positive** difference from the overall rating:

### Year 13

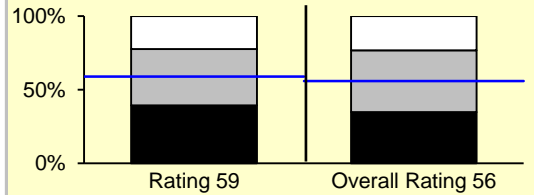
339 respondents - scored **3** rating points above the overall rating

*Highest positive scoring statements within Year 13:*

*I am happy with my option choices (+16)*

*Lessons are interesting (+14)*

*Courses suits abilities & future plans (+13)*



### Year 12

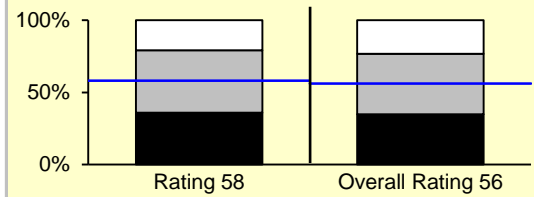
662 respondents - scored **2** rating points above the overall rating

*Highest positive scoring statements within Year 12:*

*Students in this College behave well (+11)*

*I enjoy College (+11)*

*I feel safe at College (+10)*



The Years with the **highest negative** difference from the overall rating:

### Year 10

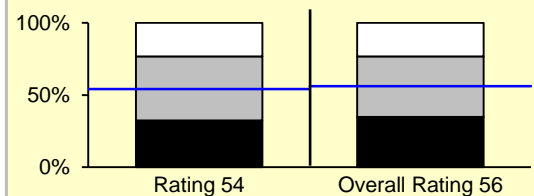
1,526 respondents - scored **2** rating points below the overall rating

*Highest negative scoring statements within Year 10:*

*I enjoy College (-10)*

*Overall I am happy with this College (-6)*

*Courses suits abilities & future plans (-6)*



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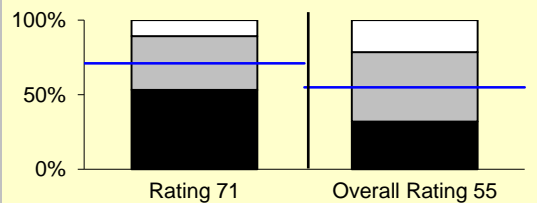
QDP has performed an summary review of your survey data. From this, QDP can compare and contrast, where available, the responses for individual statements. The data below shows the strongest and least favourable results.

## Internal Benchmarks - Statements (compared by rating)

The statements with the **highest positive** difference from the overall rating:

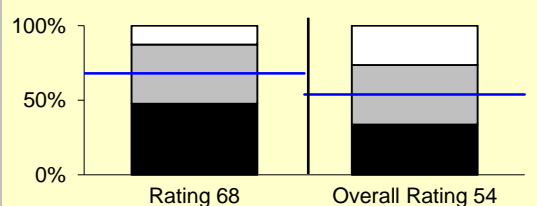
### I am happy with my option choices

75 respondents - scored **16** rating points above the overall rating  
 Highest positive scoring Years  
 Year 13 (+16)  
 Year 12 (+5)



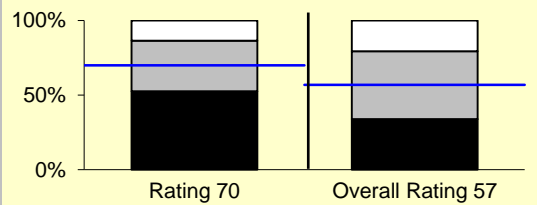
### Lessons are interesting

254 respondents - scored **14** rating points above the overall rating  
 Highest positive scoring Years  
 Year 13 (+14)  
 Year 12 (+5)



### My choice of courses suits my abilities and future plans

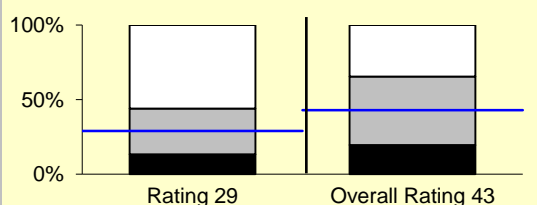
74 respondents - scored **13** rating points above the overall rating  
 Highest positive scoring Years  
 Year 13 (+13)  
 Year 12 (+7)



The statements with the **highest negative** difference from the overall rating:

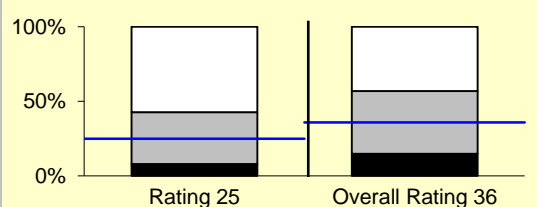
### I am encouraged to take exercise and keep fit

75 respondents - scored **14** rating points below the overall rating  
 Highest negative scoring Years  
 Year 13 (-14)  
 Year 12 (-4)



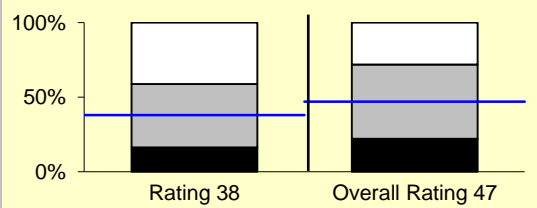
### I am asked for my views about things in College

75 respondents - scored **11** rating points below the overall rating  
 Highest negative scoring Years  
 Year 13 (-11)



### I am given guidance on sexual health and relationships

73 respondents - scored **9** rating points below the overall rating  
 Highest negative scoring Years  
 Year 13 (-9)  
 Year 11 (-4)  
 Year 12 (-2)



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QDP has performed a summary review of your survey. From this, QDP can compare and contrast, where available, the responses for demographics. The data below shows the strongest and least favourable results.

## Internal Benchmarks - Demographics (compared by rating)

The following issues may be worthy of further investigation:

### I am helped to decide what to do next year (Year 10 do not answer this question)

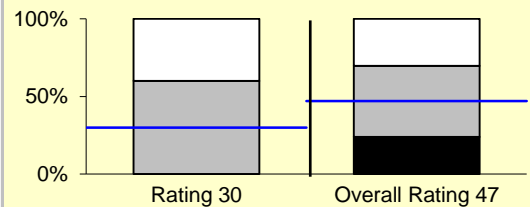
10 respondents - scored **17** rating points below the overall rating

Demographics for further investigation:

Black other (-47)

Pakistani (-30)

Black African (-22)



### The College provides a good range of additional activities

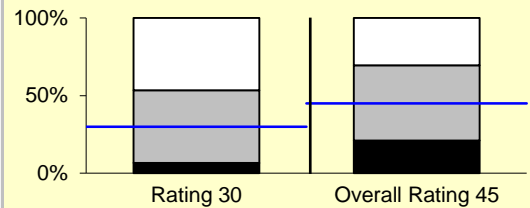
15 respondents - scored **15** rating points below the overall rating

Demographics for further investigation:

Pakistani (-28)

Disability - Yes (-15)

Chinese (-7)



### I have NOT experienced bullying in College

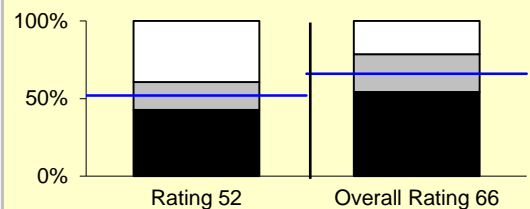
61 respondents - scored **14** rating points below the overall rating

Demographics for further investigation:

Black other (-66)

Pakistani (-33)

Chinese (-16)



### My choice of courses suits my abilities and future plans

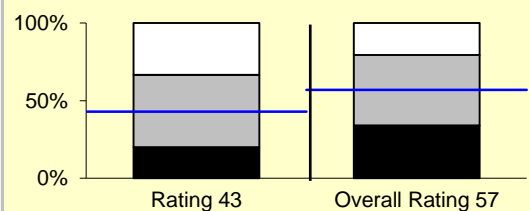
15 respondents - scored **14** rating points below the overall rating

Demographics for further investigation:

Pakistani (-40)

Chinese (-19)

Black African (-16)



### The College helps people of different backgrounds to get on well

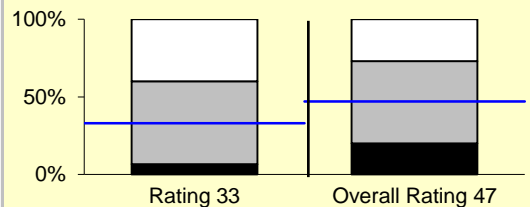
15 respondents - scored **14** rating points below the overall rating

Demographics for further investigation:

Pakistani (-30)

Black Caribbean (-22)

Black African (-20)



### Exams and controlled assessments are well organised

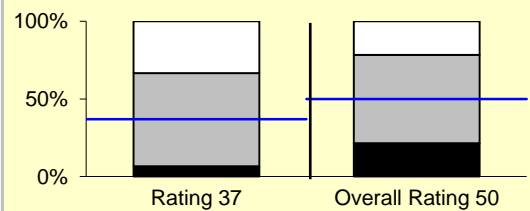
15 respondents - scored **13** rating points below the overall rating

Demographics for further investigation:

Pakistani (-33)

Chinese (-25)

Black Caribbean (-25)



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For each statement below, a comparison has been made against QDP's National Benchmarking data. The charts below show the strongest and least favourable statements. Within each chart, the highest and lowest provider scores are shown.

## National Respondent Benchmarks: Comparisons made against 94,370 other respondents within the UK

The comparisons showed that the **strongest** statements are:

### Lessons are interesting

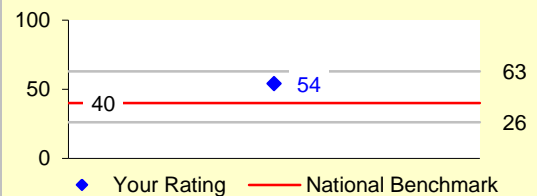
3,902 respondents (30,755 nationally)

**14** rating points above the National Benchmark

*Strongest Years:*

Year 13 (+14)

Year 12 (+5)



### My teacher(s) treat(s) everyone fairly and politely

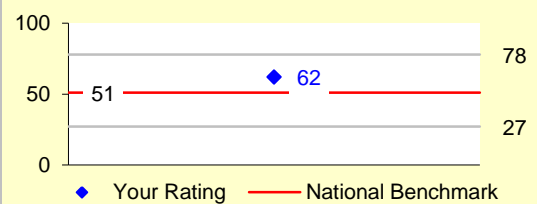
3,904 respondents (29,347 nationally)

**11** rating points above the National Benchmark

*Strongest Years:*

Year 12 (+6)

Year 13 (+5)



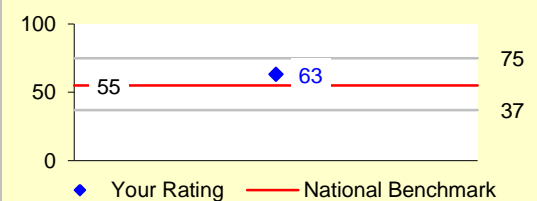
### My teacher(s) is/are helpful if I have difficulties with my work

3,893 respondents (15,593 nationally)

**8** rating points above the National Benchmark

*Strongest Years:*

Year 13 (+12)



The statements which compared **less favourably** are:

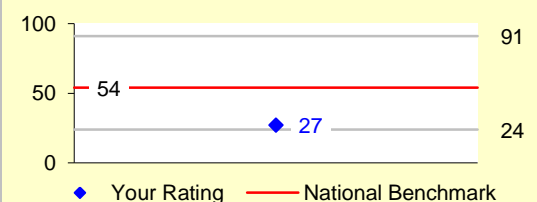
### I have NOT seen racial abuse in College

621 respondents (16,849 nationally)

**27** rating points below the National Benchmark

*Less favourable Years:*

Year 11 (-3)



### Overall I am happy with this College

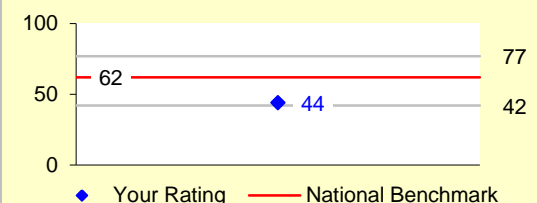
622 respondents (50,041 nationally)

**18** rating points below the National Benchmark

*Less favourable Years:*

Year 10 (-6)

Year 11 (-2)



### The College deals with bullying well

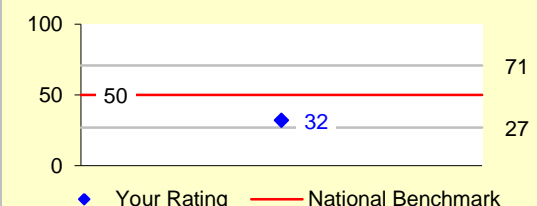
592 respondents (11,983 nationally)

**18** rating points below the National Benchmark

*Less favourable Years:*

Year 13 (-6)

Year 11 (-5)



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Each grey point in the charts below represents an individual provider within the 2010/2011 benchmark data. The position indicates the quartile the provider resides in and their relative position within that quartile. Example Secondary School is identified by the blue diamond (Example Secondary School's position, if available, within the 2010/2011 benchmark is also indicated).

### National Provider Benchmarks: Comparisons made against 105 other providers within the UK

The comparisons showed that the **strongest** statements are:

#### Lessons are interesting

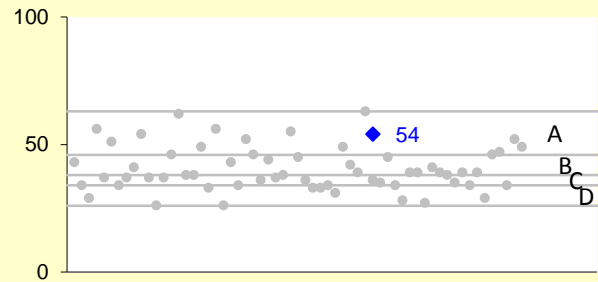
*Strongest Years:*

Year 13 (+14)

Year 12 (+5)

Quartile A

**54** rating points would have placed you 7th out of 61 providers within the benchmarking data



#### I am helped to learn how to study

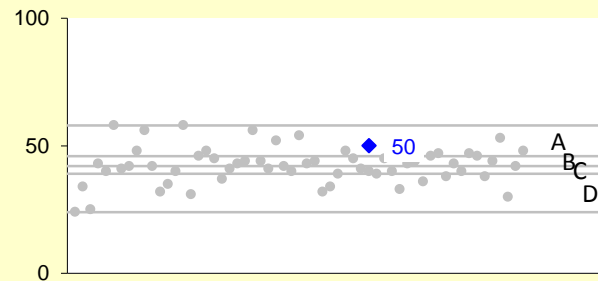
*Strongest Years:*

Year 10 (+2)

Year 12 (+1)

Quartile A

**50** rating points would have placed you 8th out of 59 providers within the benchmarking data



The statements which compare **less favourably** are:

#### Overall I am happy with this College

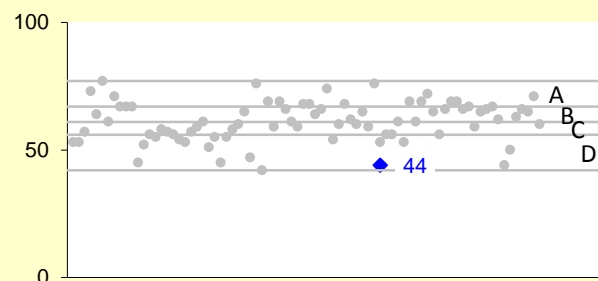
*Less favourable Years:*

Year 10 (-6)

Year 11 (-2)

Quartile D

**44** rating points would have placed you 80th out of 80 providers within the benchmarking data



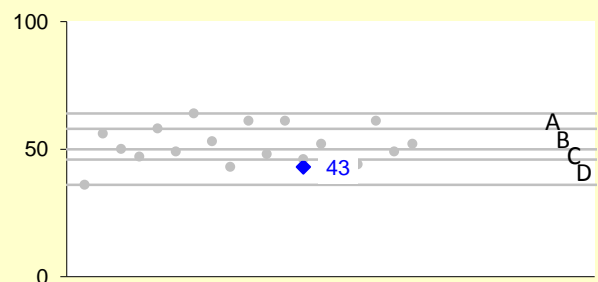
#### I enjoy taking part in additional activities

*Less favourable Years:*

Year 10 (-5)

Quartile D

**43** rating points would have placed you 19th out of 19 providers within the benchmarking data



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