

**STUDENT FEEDBACK AND FREE PRIZE DRAW
(Exit - Full Time - Academic Year 2012/13)**



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If you need some help to fill in this form please ask your tutor who will be happy to get help for you from the Learning Support Team.

The College is committed to constantly making its services better and the answers you give to these questions will be taken very seriously. As a thank you for taking part, you can enter into a free draw for a book or CD voucher. Please note that no-one in the College will know who you are. Thank you.

Course: (Course title printed here by QDP)

Please place **ONE** cross in the box (using black/blue ink), e.g. , next to the number that most much you agree with each of the following statements below:

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Disagree

It is not intended that you use all of the statements in this model. The statements are shown as a prompt to cover all the possible issues. If you have any additional statements, just let us know. We would expect you to delete statements and amend the questionnaire to suit. Finally please note on your master questionnaire your logo will replace ours.

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General Cross College Facilities and Services

| | | Agree Completely | → | Disagree Completely | N/A | |
|-------|--|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| (170) | 1 The food in the café is good value | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (171) | 2 The people in the admin team, e.g. where I get my bus pass/EMA/ make payments, are helpful to me | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (173) | 3 The toilets are clean and well serviced | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (174) | 4 The people on reception are helpful to me | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (175) | 5 The directions and signs around the College are clear | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |

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My Next Step

| | | | | | | |
|-------|--|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| (149) | 6 I am aware what I can do after my course ends | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (412) | 7 I feel prepared to take my next step (e.g. employment or another course) | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (154) | 8 I found the College careers and jobsearch services useful | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (155) | 9 I am confident to apply for jobs | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (230) | 10 I have had the help I needed to apply to university/higher education | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (328) | 11 I am better informed about leading a healthy life style | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |

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Quality Assurance

| | | | | | | |
|-------|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| (163) | 12 I feel safe at the College | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (83) | 13 Assignments are spread across the course | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

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Quality Assurance (contd)

| | |  | → | |  | |
|-------|--|---|----------------------------|----------------------------|---|----------------------------|
| | | Agree Completely | | | Disagree Completely | N/A |
| (93) | 14 Exams and tests are well organised | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (180) | 15 All students are treated fairly and equally | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (181) | 16 I am satisfied with my course | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (182) | 17 I am achieving what I set out to do | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (183) | 18 I would recommend my course to a friend | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (184) | 19 I would recommend the College to a friend | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (186) | 20 I enjoyed coming to College | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |
| (223) | 21 Overall, I am satisfied with the College | 1 <input type="checkbox"/> | 2 <input type="checkbox"/> | 3 <input type="checkbox"/> | 4 <input type="checkbox"/> | 5 <input type="checkbox"/> |

About Yourself (Please place **ONE** cross in appropriate box)

We ask these questions for no other reason than to establish whether the College is serving the needs and is representative of our community as a whole.

(188) **Gender:** Male ¹ Female ² Prefer not to answer ³

(424) **Gender Reassignment:** Have you or do you plan to change gender?
Yes ¹ No ²

(425) **Sexual Orientation:**
Heterosexual or Straight ¹ Gay or Lesbian ²
Bisexual ³ Prefer not to answer ⁴

(187) **Age:** (School Students) 14 - 16 ¹ 16 - 19 ² 20+ ³

(please continue over the page)

About Yourself (contd) (Please place ONE cross in appropriate box)

(189) **Ethnicity (Census 2011)**

| | | | | | |
|--|--------------------------|----|---|--------------------------|----|
| Prefer not to answer | <input type="checkbox"/> | 1 | Arab | <input type="checkbox"/> | 2 |
| Asian/Asian British - Bangladeshi | <input type="checkbox"/> | 3 | Asian/Asian British - Indian | <input type="checkbox"/> | 4 |
| Asian/Asian British - Pakistani | <input type="checkbox"/> | 5 | Asian/Asian British - Any other Asian background | <input type="checkbox"/> | 6 |
| Black/African/Caribbean/Black British - African | <input type="checkbox"/> | 7 | Black/African/Caribbean/Black British - Caribbean | <input type="checkbox"/> | 8 |
| Black/African/Caribbean/Black British - Any other background | <input type="checkbox"/> | 9 | Chinese | <input type="checkbox"/> | 10 |
| Mixed - White & Asian | <input type="checkbox"/> | 11 | Mixed - White & Black African | <input type="checkbox"/> | 12 |
| Mixed - White & Black Caribbean | <input type="checkbox"/> | 13 | Mixed - Any other Mixed/Multi Ethnic background | <input type="checkbox"/> | 14 |
| White - English/Welsh/Scottish/Northern Irish/British | <input type="checkbox"/> | 15 | White - Gypsy or Irish Traveller | <input type="checkbox"/> | 16 |
| White - Irish | <input type="checkbox"/> | 17 | White - Any other White background | <input type="checkbox"/> | 18 |
| Any other Ethnic group | <input type="checkbox"/> | 19 | | | |

(202) **Do you have a Learning Difficulty?** Yes 1 No 2

(203) **Do you have a Disability?** Yes 1 No 2

(426) **Religion or Belief:**

| | | | | | |
|----------------------|--------------------------|---|---|--------------------------|---|
| No Religion | <input type="checkbox"/> | 1 | Christian (including Church of England, Catholic, Protestant and all other Christian denominations) | <input type="checkbox"/> | 2 |
| Buddhist | <input type="checkbox"/> | 3 | Hindu | <input type="checkbox"/> | 4 |
| Jewish | <input type="checkbox"/> | 5 | Muslim | <input type="checkbox"/> | 6 |
| Sikh | <input type="checkbox"/> | 7 | Any Other Religion | <input type="checkbox"/> | 8 |
| Prefer Not to Answer | <input type="checkbox"/> | 9 | | | |

(please continue over the page)

General Comments

Do you have any general comments about your course or the College? (For example, aspects which have been very successful or ideas you have on how your course could be improved)

The College has a range of support services to help you succeed on your programme. The Student Handbook provides you with information about which services are available and how to make best use of them. Your tutor is able to arrange for you to receive individual guidance and support.

Thank you for taking part in this survey. Please provide your name so we can include you in the prize draw. **Your name will be detached from this survey sheet to protect your anonymity.**

Thank you for completing this survey

----- PLEASE DO NOT CUT OFF -----

I want to be included in the prize draw: Name

Course