



**Q1. Why did you decide to go to [name of College]? (Please place a cross in all that apply)**

- |  |                          |    |   |                          |    |
|--|--------------------------|----|---|--------------------------|----|
| I wanted to leave school                   | <input type="checkbox"/> | 1  | It offered a suitable course                    | <input type="checkbox"/> | 2  |
| Good childcare facilities                  | <input type="checkbox"/> | 3  | Friends go to College                           | <input type="checkbox"/> | 4  |
| The College has a good reputation          | <input type="checkbox"/> | 5  | It was recommended to me                        | <input type="checkbox"/> | 6  |
| Variety of subjects/qualifications offered | <input type="checkbox"/> | 7  | Progression to HE/University                    | <input type="checkbox"/> | 8  |
| To improve job prospects/further career    | <input type="checkbox"/> | 9  | Structure of the course suited e.g. day release | <input type="checkbox"/> | 10 |
| Location of the site                       | <input type="checkbox"/> | 11 | Part of my employer's training programme        | <input type="checkbox"/> | 12 |

**Q2. How long were you at the College before you decided to leave?**

- |                              |                          |   |                                  |                          |   |
|------------------------------|--------------------------|---|----------------------------------|--------------------------|---|
| Never attended               | <input type="checkbox"/> | 1 | 1 to 6 days                      | <input type="checkbox"/> | 2 |
| 1 week to 1 month            | <input type="checkbox"/> | 3 | More than 1 month up to 6 months | <input type="checkbox"/> | 4 |
| More than 6 months to 1 year | <input type="checkbox"/> | 5 | More than 1 year                 | <input type="checkbox"/> | 6 |

**Q3. Why did you leave the course early/never attend? (Please place a cross in all that apply)**

**Personal Reasons:**

- |                              |                          |   |                           |                          |   |
|------------------------------|--------------------------|---|---------------------------|--------------------------|---|
| Work commitments             | <input type="checkbox"/> | 1 | Health problems           | <input type="checkbox"/> | 2 |
| Childcare problems           | <input type="checkbox"/> | 3 | Travel/transport problems | <input type="checkbox"/> | 4 |
| Family/personal problems     | <input type="checkbox"/> | 5 | Financial reasons         | <input type="checkbox"/> | 6 |
| Problems with other students | <input type="checkbox"/> | 7 | Changed Employment        | <input type="checkbox"/> | 8 |

**Course Reasons:**

- |                                      |                          |    |                                     |                          |    |
|--------------------------------------|--------------------------|----|-------------------------------------|--------------------------|----|
| Problems with tutor/teaching methods | <input type="checkbox"/> | 9  | Lost interest in the course/bored   | <input type="checkbox"/> | 10 |
| Problems with course times/hours     | <input type="checkbox"/> | 11 | Course not as expected at enrolment | <input type="checkbox"/> | 12 |
| College dropped/changed the course   | <input type="checkbox"/> | 13 | Not enough places on course         | <input type="checkbox"/> | 14 |

**College Reasons:**

- |  |                          |    |                                 |                          |    |
|--|--------------------------|----|---------------------------------|--------------------------|----|
| Went to another college/institution locally  | <input type="checkbox"/> | 15 | Poor communication with student | <input type="checkbox"/> | 16 |
| Problems with college facilities/environment | <input type="checkbox"/> | 17 |                                 |                          |    |

**Progressed:**

- |                                     |                          |    |                      |                          |    |
|-------------------------------------|--------------------------|----|----------------------|--------------------------|----|
| Started a course at another college | <input type="checkbox"/> | 18 | Moved out of area    | <input type="checkbox"/> | 19 |
| Went to university                  | <input type="checkbox"/> | 20 | Dismissed by college | <input type="checkbox"/> | 21 |

*(please continue over the page)*

**Q4. What action did you take when you decided to leave? Did you speak to anyone about it? (Please place a cross in all that apply)**

Member of the College staff  <sup>1</sup>

Your friends  <sup>2</sup>

Your family/parents  <sup>3</sup>

Employer  <sup>4</sup>

No-One  <sup>5</sup>

**Q5. What are you doing now?**

In continuing education  <sup>1</sup>

FT/substantial PT employment  <sup>2</sup>

Running own business  <sup>3</sup>

Unemployed – seeking employment  <sup>4</sup>




Unemployed – not seeking employment  <sup>5</sup>

Please place **ONE** cross in the box (using **black/blue** ink), e.g. , next to the number which best describes how much you agree with each of the following statements below:

<sup>1</sup> - Agree Completely;

<sup>2</sup> - Agree Mostly;

<sup>3</sup> - Disagree

| Office Use Only | <b><u>Now, thinking about the College:</u></b> |   |       |  |  |  |
|-----------------|--|---|-------|---|---|---|
|                 |  |   | Agree | →   | Disagree  |   |
| (104)           | 6  | I receive good support from my teacher                    | 1     | 2   | 3   |   |
| (3)             | 7  | The guidance I was given was good                         | 1     | 2   | 3   |   |
| (107)           | 8  | I know who to ask for help with any problems              | 1     | 2   | 3   |   |
| (108)           | 9  | I have asked for help at least once                       | 1     | 2   | 3   |   |
| (250)           | 10   | I knew I could change my course                           | 1     | 2   | 3   |   |
| (106)           | 11   | I know how I can transfer to another course               | 1     | 2   | 3   |   |
| (35)            | 12   | The teaching on my course is good                         | 1     | 2   | 3   |   |
| (253)           | 13   | I was comfortable with the other students in my group     | 1     | 2   | 3   |   |
| (16)            | 14   | I was given sufficient information about my chosen course | 1     | 2   | 3   |   |
| (255)           | 15   | The course was what I expected                            | 1     | 2   | 3   |   |
| (297)           | 16   | I am asked for my views                                   | 1     | 2   | 3   |   |
| (266)           | 17   | The College listened to my views                          | 1     | 2   | 3   |   |
| (383)           | 18   | I felt that I could influence decisions in the College    | 1     | 2   | 3   |   |
| (299)           | 19   | I was told what was done because of learner views         | 1     | 2   | 3   |   |
| (300)           | 20   | Things got better as a result of learner views            | 1     | 2   | 3   |   |

*(please continue over the page)*

Would you like a member of [the College] to call you and talk to you about learner opportunities? They would be very willing to try to give you some help to overcome any difficulties you may have had.

Yes  <sub>1</sub>No  <sub>2</sub>

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What is the best time of day for you?

AM  <sub>1</sub>PM  <sub>2</sub>

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Is this telephone number the best one for you to be contacted on

Yes  <sub>1</sub>No  <sub>2</sub>

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If no, write telephone number to be used on front page

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Are you happy with the way this interview was conducted?

Yes  <sub>1</sub>No  <sub>2</sub>

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**Thank you very much for your time**