

**STUDENT FEEDBACK AND FREE PRIZE DRAW
(Apprentices - Academic Year 2012/13)**



11 1

If you need some help to fill in this form please ask your tutor who will be happy to help. You can also contact the Learning Support Team.

It is not intended that you use all of the statements in this model. The statements are shown as a prompt to cover all the possible issues. If you have any additional statements, just let us know. We would expect you to delete statements and amend the questionnaire to suit. Finally please note on your master questionnaire your logo will replace ours.

The College is committed to constantly making its services better and the answers you give will be taken very seriously. As a thank you for taking part, you can enter into a prize draw for a voucher. Please note that no-one in the College will know who you are. Thank you for your help.

Course: (Course title printed here by QDP)

Please place **ONE** cross in the box (using black/blue ink), e.g. , next to the statement that most much you agree with each of the following statements below:

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

Office Use Only		Agree Completely		Disagree Completely	N/A	
	<u>Before You Started At The College</u>					
(7)	1 I was told all I needed to know about the options available to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(3)	2 The guidance I was given was good	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
	<u>My Induction/Introduction to the College</u>					
(22)	3 I am happy with my training plan	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(219)	4 I know all about how my Apprenticeship Framework works	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(24)	5 What I was told about College and my training helped me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(110)	6 I know the kind of support I can get from the College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(240)	7 The expected standards of Health and Safety at work are clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(29)	8 The expected standards of Health and Safety at College are clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(341)	9 The expected standards of work are made clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(265)	10 The expected standards of behaviour are made clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(30)	11 I am aware of the complaints procedure	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(397)	12 The College encourages equality and diversity	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
	<u>My College Training (if appropriate)</u>					
(51)	13 My sessions start on time	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(53)	14 Learning objectives are made clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(54)	15 I am kept interested in all my classes	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(35)	16 The teaching on my course is good	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

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My College Training (contd)

 Agree Completely \longrightarrow  Disagree Completely N/A

(36)	17	My teachers know their subjects well	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(37)	18	My teachers use different ways to help me learn	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(213)	19	My teachers encourage me to behave well and to work hard	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(214)	20	I am developing the skills I need for the workplace	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(210)	21	My College work is linked to my workplace	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(49)	22	Teaching and learning methods suit me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(71)	23	My teachers make sure that I know what I am doing	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(75)	24	My teachers treat everyone fairly and equally	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(48)	25	My teachers constantly challenge me to do my best	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(50)	26	I am making good progress	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(295)	27	There are enough teaching and learning materials to help me learn	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(294)	28	Teaching and learning resources are good	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(80)	29	The Learning Centres are useful	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(164)	30	Health and Safety rules are always followed in sessions	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(400)	31	My numeracy skills are improving	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(401)	32	My reading and writing skills are improving	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(402)	33	My IT skills are improving	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

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Tests/Assessments

(135)	34	I know how and when Functional Skills are assessed	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(85)	35	Assessment tasks are made clear to me	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(310)	36	I have sufficient assessment opportunities	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(82)	37	Deadlines for assessment are clearly stated	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(87)	38	Assessment of my work is fair	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(91)	39	The feedback I get tells me what I am doing well and where I need to improve	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(92)	40	I know what to do if I disagree with an assessment result	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(93)	41	Assessments and tests are well organised	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

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At My Workplace

(209)	42	I have the chance to develop new skills	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
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(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

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At My Workplace (contd)

Agree Completely → Disagree Completely N/A

(211)	43	My supervisor and I use my plan to check my progress	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(277)	44	At work I am treated like any other member of staff	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(280)	45	I have a good relationship with my supervisor	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(279)	46	I am regularly visited by my College contact	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(282)	47	My supervisor liaises with my contact about my progress	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(64)	48	I am developing the skills I need to do my job well	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

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Organisation of My Training Programme

(94)	49	The training is well organised	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(100)	50	I am clear about who is responsible for different parts of my framework	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

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Wellbeing

(107)	51	I know who to ask for help with any problems	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(118)	52	I have 1-1 reviews with my personal tutor to review my training plan/discuss my progress	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(126)	53	My training co-ordinator keeps in touch with me and gives me good support	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(132)	54	My employer supports me with my training	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(406)	55	I am aware of my own responsibilities for safe working practices	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(407)	56	I have NOT experienced any bullying (either physical/verbal or e-bullying)	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(163)	57	I feel safe at the College	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(281)	58	I feel safe at work	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

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My Next Step

(149)	59	I am aware what I can do after my Apprenticeship	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
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Quality Assurance

(181)	60	I am satisfied with my apprenticeship	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
(183)	61	I would recommend my apprenticeship to a friend	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>

(please continue over the page)

Please place **ONE** cross in the box next to the number which best describes how much you agree with each of the statements.

1 - Agree Completely; 2 - Agree Mostly; 3 - Disagree Mostly; 4 - Disagree Completely; 5 - Not Applicable (N/A)

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Quality Assurance (contd)



Agree
Completely



Disagree
Completely

N/A

(297) 62 I am asked for my views

1 2 3 4 5

(300) 63 Things have got better as a result of learner views

1 2 3 4 5

(186) 64 I enjoy my apprenticeship

1 2 3 4 5

(223) 65 Overall, I am satisfied with the College

1 2 3 4 5

About Yourself (Please place **ONE** cross in appropriate box)

We ask these questions for no other reason than to establish whether the College is serving the needs and is representative of our community as a whole.

(191) **Attendance:** Full Time ¹ Part Time Day ² Part Time Evening ³
Part Time Day & Evening ⁴

(188) **Gender:** Male ¹ Female ² Prefer not to answer ³

(424) **Gender Reassignment:** Have you or do you plan to change gender?
Yes ¹ No ²

(425) **Sexual Orientation:** Heterosexual or Straight ¹ Gay or Lesbian ²
Bisexual ³ Prefer not to answer ⁴

(187) **Age:** 16 - 19 ¹ 20+ ²

(please continue over the page)

About Yourself (contd) (Please place ONE cross in appropriate box)

(189) **Ethnicity (Census 2011)**

Prefer not to answer	<input type="checkbox"/>	¹	Arab	<input type="checkbox"/>	²
Asian/Asian British - Bangladeshi	<input type="checkbox"/>	³	Asian/Asian British - Indian	<input type="checkbox"/>	⁴
Asian/Asian British - Pakistani	<input type="checkbox"/>	⁵	Asian/Asian British - Any other Asian background	<input type="checkbox"/>	⁶
Black/African/Caribbean/Black British - African	<input type="checkbox"/>	⁷	Black/African/Caribbean/Black British - Caribbean	<input type="checkbox"/>	⁸
Black/African/Caribbean/Black British - Any other background	<input type="checkbox"/>	⁹	Chinese	<input type="checkbox"/>	¹⁰
Mixed - White & Asian	<input type="checkbox"/>	¹¹	Mixed - White & Black African	<input type="checkbox"/>	¹²
Mixed - White & Black Caribbean	<input type="checkbox"/>	¹³	Mixed - Any other Mixed/Multi Ethnic background	<input type="checkbox"/>	¹⁴
White - English/Welsh/Scottish/Northern Irish/British	<input type="checkbox"/>	¹⁵	White - Gypsy or Irish Traveller	<input type="checkbox"/>	¹⁶
White - Irish	<input type="checkbox"/>	¹⁷	White - Any other White background	<input type="checkbox"/>	¹⁸
Any other Ethnic group	<input type="checkbox"/>	¹⁹			

(202) **Do you have a Learning Difficulty?** Yes ¹ No ²

(203) **Do you have a Disability?** Yes ¹ No ²

(426) **Religion or Belief:**

No Religion	<input type="checkbox"/>	¹	Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	<input type="checkbox"/>	²
Buddhist	<input type="checkbox"/>	³	Hindu	<input type="checkbox"/>	⁴
Jewish	<input type="checkbox"/>	⁵	Muslim	<input type="checkbox"/>	⁶
Sikh	<input type="checkbox"/>	⁷	Any Other Religion	<input type="checkbox"/>	⁸
Prefer Not to Answer	<input type="checkbox"/>	⁹			

(please continue over the page)

General Comments

Do you have any general comments about your course or the College? (For example, aspects which have been very successful or ideas you have on how your course could be improved)

The College has a range of support services to help you succeed on your programme. The Student Handbook provides you with information about which services are available and how to make best use of them. Your tutor is able to arrange for you to receive individual guidance and support.

Thank you for taking part in this survey. Please provide your name so we can include you in the prize draw. **Your name will be detached from this survey sheet to protect your anonymity.**

Thank you for completing this survey

----- PLEASE DO NOT CUT OFF -----

I want to be included in the prize draw: Name

Course
